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Jason Rodriguez, IT and Facilities Manager, Looper, Reed & McGraw

# Looper, Reed & McGraw

At Looper, Reed & McGraw, the client comes first. So when attorneys began saving every email from clients in Exchange, it was no surprise that the system began to slow to halt.

"We used up the capacity — all 16 gig — of our Microsoft Exchange Server Standard Edition," says Jason Rodriguez, IT and Facilities Manager at Looper, Reed & McGraw, a full service, medium-sized law firm in Houston and Dallas, Texas. The firm represents businesses and individuals in the areas of health care, taxation, probate and estate planning, family law, employment law, corporate finance, mergers and acquisitions, real estate, oil and gas, international and other commercial transactions and arbitration.

"Saved email was slowing down our server. There was no room, server would freeze and I had to constantly reboot and compress email. A firm our size shouldn't have had this problem, but lawyers were saving emails back two or three years."

Instead of upgrading the server, Rodriguez purchased 100 licenses of ArchiveOne Policy. After pilot testing, he implemented 50 licenses in the Dallas office and an IT services provider implemented the other 50 in the Houston office in August 2004.

"ArchiveOne Policy helped incredibly. No more running utilities to compress data; no more asking secretaries to delete emails," he says. "We're now down to 4 gig by implementing several basic policies. One of the two policies we use is the archiving of all of the folders in Outlook for the exception of Deleted and Sent Items that are over 90 days old."

Now that the email server is running smoothly, Rodriguez can focus on long-term email management projects such as archiving PSTs and mailboxes to storage media. "I know that ArchiveOne Policy is capable of so much more."

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